

Good afternoon! USFJ are excited to announce that we have an update to pets and PCS travel!!! Please take a few minutes to read this post in its entirety:

Effective today, service members who PCS'd to Japan with their pet(s) on United Airlines will now be eligible to fly back to the United States using the United PetSafe program, regardless of new restrictions.

Members will be required to provide proof that United originally moved their pet(s) to Japan using a fillable form that can be downloaded from the USFJ website. The form will also be distributed through command channels.

If your pet is on the restricted breed list but it did not come over to Japan on a United Airlines flight, you are not eligible to return to the states via the United PetSafe program.

If you are eligible under this program, please fill out United's PetSafe Military Booking Request form, with as much information as possible and submit it to petsafe@united.com. Service members can expect a reply from United via phone within 48 hours of submission.

It is important to note that for United PetSafe customers, there will be a scheduled pet service interruption from 18 June through 8 July 2018, as United makes adjustments for future pet movement. This applies to all pet movements on United.

In addition to this updated PetSafe policy, TRANSCOM is working to expand Patriot Express pet capacity in the near future. Discussions are ongoing and more information will be provided as soon as it becomes available.

If you have questions regarding the United Airlines PetSafe program update, please contact United PetSafe at petsafe@united.com or at 1 (800) 575-3335 or 1 (832) 235-1541. Other questions should be directed to your local installation Transportation Management Office.

PetSafe Military Booking Request:

<http://www.usfj.mil/Portals/80/PetSafe%20Military%20Booking%20Request%20Form.pdf?ver=2018-05-25-000545-570>