

#### myPay puts you in control

myPay, formerly E/MSS, offers enhanced services, security, accessibility and reliability to all customers of DFAS.

With myPay, you can:

- View, print, and save leave and earning statements
- View and print tax statements
- Change federal and state tax withholdings
- Update bank account and electronic fund transfer info
- Manage allotments
- Edit contact information
- Purchase U.S. Savings Bonds
- Control Thrift Savings Plan enrollment (Military only)
- View and print travel vouchers

### myPay is easier than ever

myPay's new design helps you find the information and complete the transactions you want in just three clicks. Available nearly 24/7, myPay means no waiting in lines or on the phone.

With clear confirmation messages, myPay means confidence in knowing your pay is going where it should, when it should.

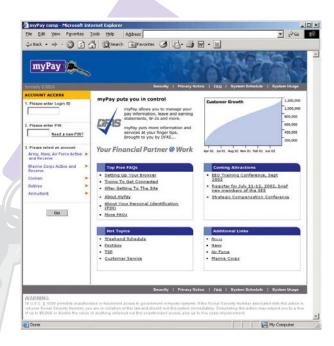
### myPay is secure

myPay combines strong encryption and SSL technology with your social security number (SSN) and personal identification number (PIN) to safeguard your information from any unauthorized access.

### Start using myPay in 3 easy steps

- 1. Log on at myPay.dfas.mil
- 2a. Civilians, active Air Force, all Reservists, and retirees will receive PINs by mail. If you need a new PIN, just click "need new PIN"

- 2b. Active Army, Navy, and Marine Corps may request PINs by faxing name, social security number, phone number, signature, and copy of a government ID to DFAS-Cleveland at 216 522.5800.
- 3. When you have received your new PIN, log on to myPay.dfas.mil to manage your pay.



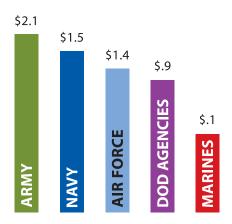
### myPay saves money

Encouraging members and civilians to use myPay can save millions of dollars translating into reduced costs for the Department of Defense.

By eliminating costs associated with printing and mailing leave and earning statements, myPay can save 34 cents per payee, which generates more than \$6 million in savings for civilian employees alone.

By providing better online customer service, myPay will reduce up to 17 percent of costs associated with traditional customer service activities now performed in person.

#### potential savings by Service



Total Potential Savings of \$6 Million

## myPay awards

2001 USD (Comptroller) Financial Management Award

2001 ASMC Distinguished Performance Award

2001 e-Gov Trailblazer Award
2002 e-Gov Pioneer Award

# myPay is brought to you by:



For assistance, call customer support at 1 800 390.2348, Monday - Friday between 7am and 7:30 pm Eastern.

Produced by the Corporate Communications Directorate
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004-0902

**DFAS** presents



The Key to Controlling Your Pay

**Enhance Quality of Life Improve Your Bottom Line**